

### CONNECTING AND LEARNING IN A CHANGING WORLD



LIVE STREAM

Join us for the 2020 MPL Association Online Autumn Workshops, a robust agenda of live and on-demand content. The sessions will explore trends and topics for attendees of the three previously scheduled in-person September workshops: Technology, Human Resources, and Finance (THRF); Underwriting; and Claims and Risk Management/Patient Safety. Hear from compelling keynote speakers about the latest issues. Participate in interactive breakout sessions with your peers. Register once and view all of this new MPL industry-focused content with access to recorded sessions through December 31, 2020! Continuing Education credits will be available.

#### TUESDAY | SEPTEMBER 29, 2020

(All times are Eastern Daylight Time)

|          |   |  |   |   |   |
|----------|---|--|---|---|---|
| 11:00 AM | <b>Welcome and Introductory Remarks</b>   Brian K. Atchinson, President & CEO, MPL Association  |  |   |   |   |
| 11:15 AM | <b>Keynote: Leadership in the Wake of Pandemic Response</b>   Mary Kelly, PhD, CSP, U.S. Navy (Ret.), Productive Leaders                |  |   |   |   |
| 12:00 PM | <b>Break/Drop-in Networking Session (30 min)</b>  |  |   |   |   |
| 12:30 PM | <b>Claims/Risk Management/Patient Safety</b><br>General Session   Emerging MPL Risk Area: Perspectives from Risk/Patient Safety Experts | <b>Underwriting</b><br>General Session   AI and Its Implications for MPL Underwriters    | <b>THRF</b><br>Finance Track   Investment Markets & Economic Update | <b>THRF</b><br>Human Resources Track<br>Legal Updates | <b>THRF</b><br>Information Technology Track<br>Cyber Security Trends & Expectations |
| 1:15 PM  | <b>Break (15 min)</b>   |  | <b>Adjourn</b>  |   |   |
| 1:30 PM  | <b>Claims/Risk Management/Patient Safety</b><br>General Session   Safe Surfing In The Digital Treasure Trove                            | <b>Underwriting</b><br>General Session*   Important Issues in Underwriting (Interactive) |   |   |   |
| 2:15 PM  | <b>Adjourn</b>  |  |   |   |   |

**\* THIS SESSION WILL BE A LIVE DISCUSSION AND WILL NOT BE RECORDED**

#### WEDNESDAY | SEPTEMBER 30, 2020

(All times are Eastern Daylight Time)

|          |  |  |  |  |   |  |
|----------|--|--|--|--|---|--|
| 11:00 AM | <b>Keynote: MPL Financial Outlook—Where Are We Headed?</b>   Chad C. Karls, FCAS, MAAA, Milliman, Inc. |  |  |  |   |  |
| 11:45 AM | <b>Break/Drop-in Networking Session (30 min)</b>   |  |  |  |   |  |
| 12:15 PM | <b>Claims</b><br>Breakout Session<br>Bad Faith: Developing Trends                                      | <b>Risk Management/Patient Safety</b><br>Breakout Session   Take My Breath Away: Marijuana-related Issues in the Healthcare Industry | <b>Underwriting</b><br>General Session   Opioids 2020: An Overview of Federal Litigation and Risk Management Tools | <b>THRF</b><br>Finance Track   GAAP and STAT Accounting Update | <b>THRF</b><br>Human Resources Track<br>Staying Connected Remotely: Success Stories | <b>THRF</b><br>Information Technology Track<br>Regulating (and Complying) in a Digital World |
| 1:00 PM  | <b>Break (15 min)</b>  |  | <b>Adjourn</b>   |  |   |  |
| 1:15 PM  | <b>Claims/Risk Management/Patient Safety</b><br>General Session*   Interactive Breakout                | <b>Underwriting</b><br>General Session*   Important Issues in Underwriting (Polling)   |  |  |   |  |
| 2:15 PM  | <b>Adjourn</b>   |  |  |  |   |  |

**\* THESE SESSIONS WILL BE LIVE DISCUSSIONS AND WILL NOT BE RECORDED**

# AGENDA (CONT.)

## THURSDAY | OCTOBER 1, 2020

(All times are Eastern Daylight Time)

|          |  |  |   |   |   |
|----------|--|--|---|---|---|
| 11:00 AM | <b>Keynote: MPL COVID-19 Response—Perspectives from Claims, Risk Management, Patient Safety, and Underwriting</b><br>Matthew Nielsen, OMS National Insurance Company; Julie Ritzman, MBA, CPHRM, The Doctors Company; Larry Van Horn, PhD, Preverity, Inc. |  |   |   |   |
| 12:00 PM | <b>Break/Drop-in Networking Session (30 min)</b>   |  |   |   |   |
| 12:30 PM | <b>Claims/Risk Management/Patient Safety</b><br>General Session   The Human Factor: Usability, Health IT and the Electronic Health Record  | <b>Underwriting</b><br>General Session   LGBTQ+ Issues in Healthcare                       | <b>THRF</b><br>Finance Track   Innovation and the Impact on AM Best Ratings | <b>THRF</b><br>Human Resources Track<br>HR Roundtable*   COVID-19 Lessons Learned   Part I  | <b>THRF</b><br>Information Technology Track<br>IT Roundtable*   Part I  |
| 1:15 PM  | <b>Break (15 min)</b>  |  |   |   |   |
| 1:30 PM  | <b>Claims/Risk Management/Patient Safety</b><br>General Session   Interactive Telemedicine Training  | <b>Underwriting</b><br>General Session   Healthcare Practice Evolution with Private Equity |   | <b>THRF</b><br>Human Resources Track<br>HR Roundtable*   COVID-19 Lessons Learned   Part II | <b>THRF</b><br>Information Technology Track<br>IT Roundtable*   Part II |
| 2:15 PM  | <b>Adjourn</b>   |  |   |   |   |

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## FRIDAY | OCTOBER 2, 2020

(All times are Eastern Daylight Time)

|          |  |  |  |  |  |
|----------|--|--|--|--|--|
| 11:00 AM | <b>Keynote: Politics &amp; Policy 2020—What Does Washington Hold in Store</b>   Michael C. Stinson, MPL Association                |  |  |  |  |
| 11:45 AM | <b>Break/Drop-in Networking Session (30 min)</b>   |  |  |  |  |
| 12:15 PM | <b>Claims/Risk Management/Patient Safety and Underwriting</b><br>General Session   A 2020 Vision of the MPL Litigation Environment |  | <b>THRF</b><br>General Session   Technology Disruptions in MPL |  |  |
| 1:00 PM  | <b>Break (15 min)</b>  |  |  |  |  |
| 1:15 PM  | <b>Claims/Risk Management/Patient Safety and Underwriting</b><br>General Session   Predictive Modeling and DSP                     |  |  |  |  |
| 2:00 PM  | <b>Wrap-up (15 min)</b>  |  |  |  |  |
| 2:15 PM  |  |  |  |  |  |

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