

International Seminar Agenda

 mplassociation-events.org/claims-risk-patientsafety/international-agenda-2/

Wednesday, September 11, 2019

10:30 Registration

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11:00

a.m.

11:00 Welcome and Introductory Remarks

– *E. Douglas Bell, MD, Chair, MPL Association International Section*

11:05

a.m.

11:05 When Claims Data No Longer Provides Clear Lessons: Opportunities from the Data (Science) for Innovation in Claim Prevention

– *Theunis Schaafstra, MSc, Head of Risk Management, Strategy and Business*

11:50 Development, MediRisk

a.m.

11:05 The prevention initiatives of liability insurers are traditionally based on what they have

a.m. learned from incidents, with a specific focus on the high-frequency claims. But what should they do if the high-frequency claim risks have been identified and reduced, but

– **11:50** 40% of the increase in claim costs is caused by less than 1% of the claims? When the

a.m. traditional claim data no longer provides clear indications for the next step, it is time for innovation in risk management.

In this session, MediRisk, the largest Dutch liability insurer for hospitals and medical specialists, will discuss their journey to a new approach on risk management. Learn how they use data (science) and Safety II principles for developing a practical and innovative approach to risk management for their members, with a particular focus on the high-impact but rarely-occurring claims, such as obstetrics claims.

11:50 A World of Medicolegal Data

a.m. *Tim Jordan, FIA, CERA, Executive Director of Commercial Services and Chief Actuary,*

– *The Medical Protection Society, Ltd.*

12:35

p.m.

11:50 a.m. Mr. Jordan will discuss how medicolegal data is used as a key element in MPS communications with members/policyholders and external stakeholders. He will describe –
12:35 p.m. how MPS is using its global medicolegal data to demonstrate its value proposition, and raising awareness about the increasing costs of medical legal claims and the drivers of these.

12:35 p.m.–
1:00 p.m.

1:00 p.m. **Mix and Match: Aligning Cutting-Edge Analytic Approaches with the Data You Have**
– *Lisa Calder, MD, MSc, FRCP(C), Director, Care Analytics, Safe Medical Care, Canadian Medical Protective Association*
1:45 p.m.

1:00 p.m. In this session, Dr. Calder will discuss the nature of medicolegal data and discuss how to –
– get more out of it to reduce medicolegal risk for physicians. She will describe various analytic approaches, explain how to match your choice of approaches to the nature of the data, explain how to combine analytic approaches for more effective results, and then
1:45 p.m. reflect on some potential new approaches.

1:45 p.m. **Using Data to Contribute to Quality, Safety and a Professional Agenda**
– *Justine Beirne, LLB, LLM, PGCertMgt, Head of Medical Defence and Service Queensland, South Australia and Western Australia, Avant Mutual Group Limited*
-2:30 p.m.

1:45 p.m. Avant Mutual, the largest Australian medical defense organization, has access to a rich store of claims data. Recently, the company has been using information compiled from
-2:30 p.m. the data to support its advocacy education and research agenda. The speaker will relate how this initiative has evolved into an exploration of what can be done to bring the data to life, in a way that resonates with its members. Dr. Beirne will also outline the Avant's approach to coding, and discuss what they have done to share their insights with the medical profession.

2:30 p.m.–
2:45 p.m. **Wrap-up and Closing Remarks**
E. Douglas Bell, MD, Chair, MPL Association International Section