

# MPL Association Conference

Omni Shoreham Hotel | Washington, D.C.

## May 8-10, 2024

### Wednesday, May 8, 2024

4:00 PM	Reception for Award Honorees and First-time Attendees and Guests 4:00 PM - 5:00 PM
4:30 PM	Platinum Sponsor Welcome Reception 4:30 PM - 6:30 PM  Registration and Exhibit Area Open. Registered Attendees and Paid Guests Welcome.
7:00 PM	D.C. at Night Tour 7:00 PM - 10:00 PM <b>*Ticketed event* Attendees and guests with valid ticket are welcome.</b>  Even if you've been to Washington, D.C., before, you've never seen it quite like this! This professionally guided tour will explore the history and lore of the city, focusing on the many buildings, memorials, and monuments, including a brief picture stop at the White House and U.S. Capitol Building and visits to the Lincoln Memorial, Jefferson Memorial, Martin Luther King, Jr. Memorial, Vietnam Veterans Memorial, and Korean War Veterans Memorial all lit up at night. Travel to each sight aboard a comfortable, air-conditioned bus.

### Thursday, May 9, 2024

7:00 AM	Silver Sponsor Breakfast 7:00 AM - 8:30 AM  All attendees and paid guests welcome.
7:30 AM	Sponsors Spotlights 7:30 AM - 8:15 AM
8:15 AM	Welcome and Opening Remarks / Awards Presentations 8:15 AM - 9:15 AM

9:15 AM	<p><b>Keynote Session: Navigating the Not-Normal Economy</b> 9:15 AM - 10:15 AM</p> <p><b>Speaker: Ron Insana, CNBC Senior Analyst and Commentator, Trailblazing Financial Journalist, Bestselling Author, and Financial Professional</b></p> <p>As the world grapples with renewed global political instability, inflation, broken supply chains, economic turmoil, and living with COVID long term, Ron Insana is an experienced voice of economic reason. Properly assessing the current environment is vital to determining what to do next. A savvy trend-watcher, Ron looks at today through the lens of economic history. He offers insights to help business leaders and investors plan for the future in a world beset by constant change.</p>
10:15 AM	<p><b>Refreshment Break</b> 10:15 AM - 11:00 AM</p>
10:30 AM	<p><b>Sponsor Spotlight – Sunlight Simplify - Supercharging your Efficiency with Simplify AI</b> 10:30 AM - 10:45 AM</p> <p><b>Speaker(s): Martin Kowal, Delivery and Sales Manager Mat Winter, Delivery and Marketing Manager Stacie Elias, Sr. Business Analyst</b></p> <p>Advanced Artificial Intelligence is a powerful tool that will supercharge your efficiency. Navigating through hundreds of documents is an overwhelming task, often leading to frustration and confusion. By harnessing the power of Simplify AI, this challenge becomes effortless.</p> <p>This session is <u>not</u> for continuing education.</p>
11:00 AM	<p><b>Concurrent Session I: Navigating the Public Policy Waters: Changes Impacting the Medical Professional Liability Industry</b> 11:00 AM - 12:00 PM</p> <p><b>Speakers:</b> <b>W. Scott Johnson, Esq., General Counsel, Medical Society of Virginia Elizabeth Healy, Vice President of Government and Community Relations, The Doctors Company Marc D. Craw, JD, Attorney, General Counsel Office, MLMIC Insurance Company</b></p> <p>While debate continues about the status of the MPL insurance market, there is no doubt that the public policy environment for MPL insurers has been deteriorating in recent years. Regulatory and legislative changes have created a more challenging arena in which to defend the quality delivery of healthcare. This roundtable discussion will provide three distinct perspectives and key insights into recent changes in state government actions affecting the medical liability environment, consider what additional changes may be on the horizon, and discuss how insurers can help shape such policies to prevent a negative impact on their operations.</p>
11:00 AM	<p><b>Concurrent Session I: Advice for MPL Insurers on Reducing the Risk of Diagnostic Error</b> 11:00 AM - 12:00 PM</p>

	<p><b>Moderator: Dana Siegal, RN, CPHRM, CPPS, VP, Risk Mgmt and Analytics, Coverys</b></p> <p><b>Speakers:</b>  <b>Luke Sato, MD, Senior Vice President &amp; Chief Medical Officer, CRICO;</b>  <b>Seth A. Krevat, MD FACP, Senior Medical Director, MedStar Health National Center for Human Factors in Healthcare/ Assistant Professor of Clinical Medicine, Georgetown University School of Medicine</b>  <b>Ron Wyatt, MD, MHA, Former Chief Science and Medical Officer, Society to Improve Diagnosis in Medicine; Founder, Achieving Health Equity LLC</b></p> <p>The results of an analysis of national data recently published in the <i>BMJ Quality &amp; Safety Journal</i> found that across all clinical settings, including hospital and clinic-based care, an estimated 795,000 Americans are impacted by diagnostic error each year. While it is no secret to the MPL community that diagnostic error is a very common exposure and contributing factor to MPL claims and suits, what are some practical ways in which MPL insurers can be part of the solution to this significant patient safety risk and liability exposure? Hear from a panel of experts who will explore the causes and costs of diagnostic error, equity in the diagnostic process, strategies to minimize diagnostic error, and much more.</p>
12:00 PM	<p><b>Gold Sponsor Luncheon / Election Year Update—Reading the Tea Leaves</b>  12:00 PM - 1:15 PM</p> <p><b>Speaker: Jim Hobart, Partner, Public Opinion Strategies</b></p> <p>With control of both Congress and the White House at stake, the 2024 elections will have a significant impact on the policies emanating from Washington, D.C., in 2025 and beyond. Nationally recognized pollster Jim Hobart, partner at one of the nation's largest political and public affairs survey research firms, will take attendees behind the scenes to share what early primary states and national surveys tell us about the public mood and what that means for November.</p>
1:15 PM	<p><b>Refreshment Break</b>  1:15 PM - 2:00 PM</p>
1:40 PM	<p><b>Sponsor Spotlight: Tokio Marine HCC – Cyber Threats in Healthcare</b>  1:40 PM - 1:55 PM</p> <p><b>Speakers: <i>Jacquie Shapiro, Sr. Director, Reinsurance and Programs; Matt Sherman, SVP, Reinsurance &amp; Programs</i></b></p> <p>Join us to explore the critical dynamics of cyber liability in the healthcare sector, including its recognition as a catastrophic threat by the insurance industry, shaped by recent systemic events.</p> <p>This session is <u>not</u> for continuing education.</p>
2:00 PM	<p><b>Concurrent Session II: A Deep Dive into the Implications of Private Equity on the Future of Healthcare</b>  2:00 PM - 3:00 PM</p>

	<p><b>Speakers:</b>  <b>Jim Daniel, JD, MBA, Partner, Hancock, Daniel &amp; Johnson, PC</b>  <b>Eric Gardzina, Senior Vice President, Risk Management, Ob Hospitalist Group</b>  <b>Scott Weber, Head, Strategy and Corporate Development, Coverys</b></p> <p>Private equity investment in healthcare is affecting providers, technology, and healthcare systems. These funds are also changing the delivery platform in an attempt to increase efficiency, decrease costs, and provide return on investment. This moderated session will explore the impact of private equity, both positive and negative, on the healthcare delivery system. The panel of experts will discuss advances in technology, data, and the speed of care delivery due to private equity investment as well as identify potential safety risks to patients and emerging liability issues for providers and facilities as a result of private equity involvement in healthcare.</p>
2:00 PM	<p><b>Concurrent Session II: Providing Gender Affirming Care: Surgical and Risk Management Considerations</b>  2:00 PM - 3:00 PM</p> <p><b>Speakers:</b>  <b>Susan Boisvert, BSN, MHSA, DFASHRM, Senior Patient Safety Risk Manager, The Doctors Company Group</b>  <b>Lynn Damitz, MD, Professor, Chief, UNC Plastic Surgery</b>  <b>Heather Faulkner, MD, MPH, FACS Attending Plastic Surgeon; Director of Clinical Research Program, Emory University School of Medicine</b></p> <p>Transgender and gender nonconforming individuals encounter unique barriers when seeking healthcare, which often results in postponing important medical care. It is important to understand these barriers and the patient safety/risk management implications involved when caring for this patient population. This session will provide insight from a plastic surgeon's perspective on gender affirming care in the United States, specifically regarding surgical procedures. State legislative implications and risk management strategies for providing a safe, welcoming environment for patients and reducing liability risk will be explored.</p>
3:00 PM	<p><b>Refreshment Break</b>  3:00 PM - 3:45 PM</p>
3:15 PM	<p><b>Sponsor Spotlight – BMS Re – Ratings and Market Insight</b>  3:15 PM - 3:30 PM</p> <p><b>Speakers: <i>Nick Dranchak, Managing Director</i></b>  <b><i>Nicole Davies, Senior Vice President</i></b></p> <p>Gain insights into A.M. Best's MPL outlook, including current ratings and future market expectations, with our concise overview. Stay ahead in the evolving MPL insurance landscape.</p> <p>This session is <u>not</u> for continuing education.</p>
3:45 PM	<p><b>Concurrent Session III: Spin the Topic Wheel! Hot Issues and Trends in Healthcare and Emerging Risk</b>  3:45 PM - 5:00 PM</p>

	<p><b>Moderator: Michele Johns, Executive Director, Enterprise Risk and Insurance, Cleveland Clinic.</b></p> <p><b>Speakers:</b>  <b>Graham T. Billingham, MD, FACEP, FAAEM, Chief Medical Officer, MedPro Group;</b>  <b>Robert D. Donohoe, CPCU, President and Chief Executive Officer, Texas Medical Liability Trust</b>  <b>Cathy Treen, JD, CPHRM, Chief Risk Officer, Indiana University Health, Inc./IUHRRG</b></p> <p>Sit back and watch the session moderator spin the MPL topic wheel and see where it lands! In this dynamic lightning-round session, attendees will experience the interactive and fast-paced exploration of critical issues in healthcare, emerging risk, and MPL. Utilizing a topic wheel for selection (think “Wheel of Fortune”), each short segment will focus on a chosen subject, offering concise yet impactful insights. Topics to be covered may include unionization of healthcare providers, the evolving risks of aesthetic procedures, rural healthcare and healthcare deserts, social inflation, a mystery subject, and more!</p>
3:45 PM	<p><b>Concurrent Session III: The Power of AI: How Artificial Intelligence is Transforming Healthcare and the MPL Insurance Industry</b>  3:45 PM - 5:00 PM</p> <p><b>Moderator: Todd Watkins, MD, CCFP, CCPE, Associate CEO, The Canadian Medical Protective Association</b></p> <p><b>Speakers:</b>  <b>Abdi Aidid, JD, LL.M, Assistant Professor, University of Toronto Faculty of Law</b>  <b>Ajoy Kumar, MS, MBA, Vice President, Genpact</b>  <b>Marcus Schabacker, MD, PhD, President and CEO, ECRI</b></p> <p>Artificial intelligence (AI) is revolutionizing the delivery of healthcare, offering unprecedented opportunities for improved patient care, efficient operations, and innovative treatments. Additionally, it is impacting insurance operations in new and innovative ways. With these advancements, however, come new challenges in the legal, patient safety, and medical professional liability insurance sectors. This session will provide a holistic view of AI's impact on these three critical areas. The panel of experts will explore key issues and topics such as how the insurance industry is using AI and generative AI—including in underwriting, claims analysis, actuarial, financial modeling, and other use cases, the clinical applications of AI and associated risks, and the legal ramifications of AI. Attendees will leave this session with new insights, best practices, and strategies for navigating the evolving AI landscape.</p>
5:00 PM	<p><b>Platinum Sponsor Reception</b>  5:00 PM - 6:30 PM</p> <p>Registered attendees and paid guests welcome.</p>

## Friday, May 10, 2024

7:30 AM	<p><b>Silver Sponsor Breakfast</b>  7:30 AM - 9:00 AM</p>
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	<p>Sponsor Spotlight All attendees and paid guests welcome.</p>
8:00 AM	<p>Annual Meeting of Members 8:00 AM - 9:00 AM</p> <p><b>John H. Mize, President &amp; CEO, SVMIC; Chair MPL Association Board of Directors;</b> <b>Eric R. Anderson, Interim CEO and VP, Strategy and Operations, Medical Professional Liability Association</b></p>
9:00 AM	<p>General Session: What's on the Mind of Reinsurers? 9:00 AM - 10:00 AM</p> <p><b>Moderator: Andrew Firth, President, MIEC</b> <b>Speakers:</b> <b>Jennifer Hammersley, Head of Financial Lines Underwriting, Swiss Re America Corporation</b> <b>Paul Henderson, LLB (Hons), Specialty Treaty Underwriter, Beazley Group</b> <b>Megan McIntyre, Senior Vice President, Transatlantic Reinsurance</b></p> <p>What is the state of the global reinsurance market and what can the MPL industry expect in the months and years ahead? This session, featuring a panel of three senior reinsurance executives, will delve into the key issues that are top of mind for reinsurers and how these could ultimately affect the MPL sector. Topics to be explored may include forces currently impacting the reinsurance environment, strategies that MPL insurers can use to improve their reinsurance submission, and alternative reinsurance structures that should be considered in a hardening market. Attendees will leave this discussion with actionable insights for navigating the complex reinsurance landscape.</p>
10:00 AM	<p>Refreshment Break 10:00 AM - 10:30 AM</p>
10:30 AM	<p>General Session: Financial update: What Direction Is the Wind Blowing? 10:30 AM - 11:30 AM</p> <p><b>Speaker:</b> <b>Chad C. Karls, Principal &amp; Consulting Actuary, Milliman</b></p> <p>How will 2023 fit into the evolving story of financial results for the MPL sector? Will it be more of the same or will shifting winds provide signals of change? In this session, an actuary and recognized national expert on MPL insurance industry financial performance will discuss the essential historical and current financial results of the MPL industry. This discussion will provide perspective for analysis of 2023 results, including some actual and potential responses to the current circumstances.</p>
11:30 AM	<p>Gold Sponsor Luncheon and Closing Session 11:30 AM - 1:00 PM</p> <p>All attendees and paid guests welcome.</p>
12:15 PM	<p>Capitol Fools 12:15 PM - 1:00 PM</p>

	<p>The stairway to heavenly political satire originally laid by the nationally-recognized Capitol Steps continues upward with the Capitol Fools—the new musical parody show that puts the “mock” in democracy! The Capitol Fools show is performed by a cast of distinguished Washington, D.C.-based actors. You won’t want to miss this uproarious satire of the personalities and politics inside the beltway!</p>
1:00 PM	<p>Adjourn</p>
1:30 PM	<p><b>Mount Vernon Tour</b>  1:30 PM - 6:00 PM  <b>*Ticketed event* Attendees and guests with a valid ticket are welcome.</b></p> <p>Enjoy a private, guided tour of George Washington’s estate—our founding father’s historic home located on the banks of the Potomac River. Upon arrival, guests have the option to watch a brief introductory film prior to entering the grounds of the estate. Tour tickets are timed, so guests will have the opportunity to see the Mansion without waiting in line. Prior to and following the Mansion tour, guests will have the opportunity to walk the grounds of the estate where they will see Washington’s tomb, the Slave Memorial, the model farm, the sixteen-sided treading barn (invented by George Washington), the upper and lower gardens, and the green house. Travel to and from Mount Vernon will be from a comfortable, air-conditioned bus.</p>