

contents



Features

- 24** *Feature:* **Competitive Challenges Unlikely to Subside for MPL Specialists**
By Jim Auden and Gerry Glombicki
-
- 28** *Cover story:* **Diversification in the Medical Professional Liability Market**
By Rob Walling
-
- 33** *Feature:* **Fragmented Intelligence Breeds Fragmented Care**
By Robert Hanscom
-
- 37** *Feature:* **The Addiction Specialist Workforce: Helping to Close the Treatment Gap**
By R. Jeffrey Goldsmith, MD

“But in the interim, the challenge to MPL insurers will be to recognize their customers’ changing needs and provide solutions for them, while at the same time considering whether to expand into complementary lines of insurance.”

—Cover story

Up Front

- 1** Perspective
4 Events & Calendar
6 Observer
9 PIAA DSP Data Snapshot

Departments

- 10** **Tech Talk**
MPL Underwriting in 2024?
By Martin Lippiett
- 14** **On Marketing**
Creating a Customer-Centric Focus in Your Organization
By David Kinard
- 17** **Legislative Update**
- 20** **Case and Comment**
When Is Negligence a Proximate Cause of Injury?
Mazella v. Beals in New York State
By Kelly Michael Monroe, Esq.
- 41** **International Perspective**
“Change & Disruption: Strategies for Managing the Evolution of Medical Liability”
Q&A on the PIAA International Conference, London, October 4-6, 2017
- 44** **Interview with...**
Robert M. Wachter, MD
- 49** **The Asset Side**
The Trump Effect—
A New Interest-Rate Regime
By Peter Cramer, CFA
- 52** **Think Again**
Are We Afraid to Take Cases to Trial?
By John E. Hall, Jr., and Lauren Spears
- 56** **Last Word**